



Enjoy all the benefits of medication home delivery.

OptumRx home delivery is now available to Union Health Service members.

Beginning January 2021, use OptumRx® home delivery as a new convenient way to get your medications so you have them when you need them.



Convenience

Get a 3-month supply of your medications delivered to your mailbox—with free standard shipping.



24/7 pharmacist support

Speak to a pharmacist any time, from the privacy of your own home.






Drug pricing and reminders

Use the drug pricing tool to find savings. Set up medication refill alerts to keep you informed.¹

Here is how it works:

If you choose OptumRx home delivery




 Online	Register at optumrx.com and follow the simple instructions.
 Phone	Call OptumRx customer service at 1-866-207-5623 , TTY 711 .
 ePrescribe²	Ask your doctor to send an electronic prescription to OptumRx.

Prescriptions should arrive within 5 business days after we receive the complete order.




You can still use retail pharmacies. See the back page to learn more.

You can still get your prescription at a retail pharmacy. Here is how:

If you choose Union Health Service Pharmacy at Polk Street

 Member ID card	Visit the pharmacy and show your member ID card. They will help you fill a 3-month supply of your medication.
 Phone	Call 1-312-423-4260 Fax 1-312-423-4392
 ePrescribe²	Ask your doctor to send an electronic prescription to Union Health Service Pharmacy at Polk Street.

If you choose a different retail pharmacy

 Member ID card	Visit the pharmacy and show your member ID card. They will help you fill a 90-day supply of your medication.
 Phone	Call or fax the pharmacy. You can find their phone numbers on optumrx.com .
 ePrescribe²	Ask your doctor to send an electronic prescription directly to the pharmacy.

¹ OptumRx provides this service at no cost. Standard message and data rates charged by your carrier may apply.

² Prescriptions for controlled substances, such as opioids, can only be ordered by ePrescribe. Electronic prescriptions for controlled substances does not apply to providers in Alaska, Guam, Puerto Rico or the U.S. Virgin Islands.

