



VACCINATIONS

UHS currently obtains vaccines from the Chicago Department of Public Health at their discretion. UHS does not control how many we receive. We are current vaccinating 1c as per CDC guidelines. Our Members/Employees should search alternative sites to get their vaccination.

- Visit the website: DPH.illinois.gov
- Call **(833) 621-1284** follow the prompts.

Use your smart phone camera to scan the images below to assist you with finding a COVID-19 vaccination site and appointment near you.

QR Code for
Cook County Only



QR Code for
Entire State of Illinois



UHS CALL FIRST POLICY



When you call first, it enables us to assess your concerns and arrange for services that fit your needs. **312-423-4200**

Coming back process

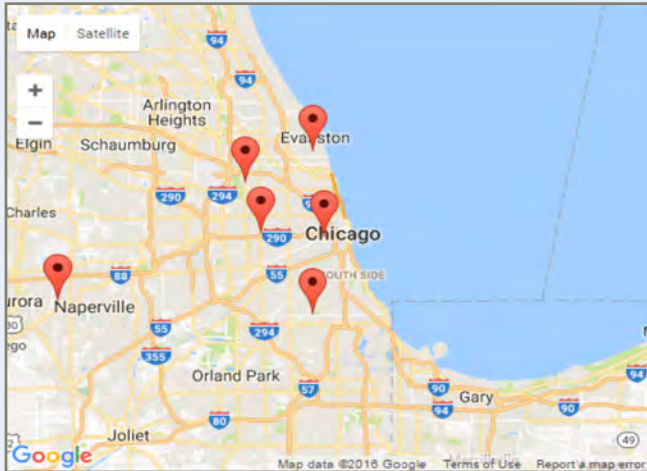
UHS continues to follow CDC guidelines regarding patient care at our locations. Which means you need to have an appointment to come in to UHS. The UHS Call Center continues to evaluate for emergency and same day appointment. Please continue to CALL FIRST.

SERVING OUR MEMBERS SINCE 1955



To protect yourself and others, all persons who enter UHS facilities must wear a mask at all times and follow CDC social distancing guidelines. UHS continues to screen prior to entrance at all of our locations.

Union Health Service operates six facilities throughout Chicagoland providing primary and specialty care



Locations include:

- 1634 W. Polk St. Chicago, IL. 60612
- 4701 N. Cumberland Ave. Norridge, IL. 60706
- 2800 W. 87th St. Chicago, IL. 60652
- 610 S. Maple St. Oak Park, IL. 60304
- 3535 E. New York St. Aurora, IL. 60504
- 1325 Howard St. Evanston, IL. 60202

For more information on UHS locations please refer to our website www.unionhealth.org

UHS Referral Process

When a member receives an order from a physician the member is instructed to contact the UHS Medical Management Referral Department after 3 to 4 working days (312 423-4200 ext. 3231). All orders are reviewed for benefit and eligibility verification. This department processes approximately 1600 phone calls and 1200 referrals a week. Referrals are processed in the order of receipt.

Importance of knowing your pharmacy information



Do you know UHS physicians are registered with the Illinois Prescription Monitoring Program. It would be helpful to know where you get your prescriptions and the address of your pharmacy. This information must be up-to-date with UHS when making an appointment or when checking in for an appointment. This information is placed in your electronic medical record (EMR).

NEW UHS WEBSITE

Annual Well Visit



Annual Well Visit (AWV) is an annual in-person visit. This visit was previously referred to as a periodic physical examination. Members should schedule an AWV yearly.

LEARN MORE

For details on making a telephone appointment, call 312-423-4200 and ask for Member Services x3285

Your Union Health Service ID card

REMINDER!

Always carry your ID card with you whenever going to the hospital or Emergency Room. This will help ensure that your claims are paid properly. Your ID card contains important information that lets other health care providers know how to bill for services.



WHAT IF I LOSE MY CARD?

If your card is lost or stolen, let us know right away. Call us at (312) 423-4200 x3285, UHS Member Service Department.

UHS Call Center

The Call Center is open from Monday through Friday 8:00 am to 5:00 pm. The Call Center is staffed with clinicians and clerical staff who can handle urgent calls and address clinical questions or concerns.