

## ARE YOU VACCINATED? If not, we are worried about you with this new strain – THE DELTA VARIANT IS EVEN MORE CONTAGIOUS!

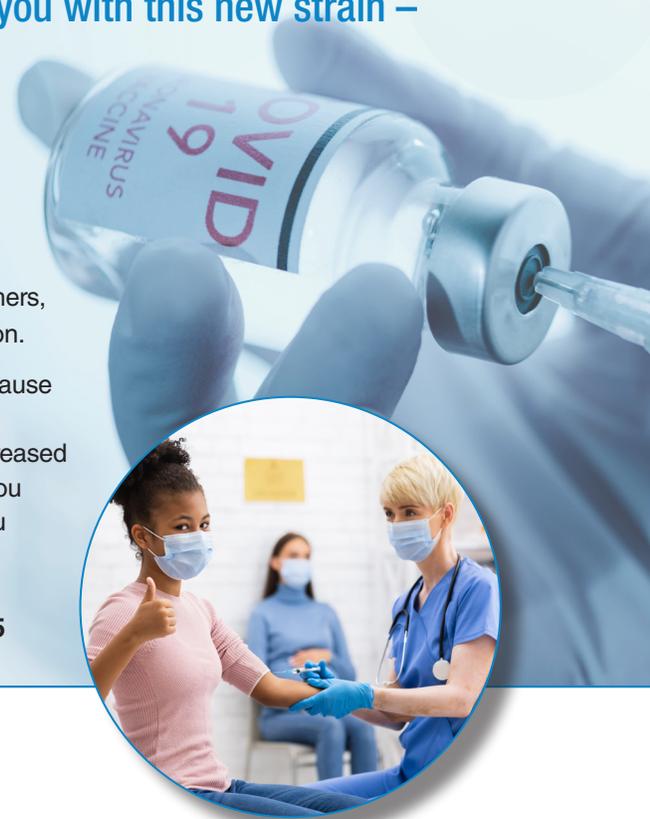
### HOW CAN WE HELP YOU AND YOUR FAMILY?

#### COVID-19 vaccines are safe, effective, and free!

If you are fully vaccinated, you can participate in many of the activities that you did before the pandemic.

To maximize protection from the Delta variant and prevent possibly spreading it to others, wear a mask indoors in public if you are in an area of substantial or high transmission.

Wearing a mask is most important if you have a weakened immune system or if, because of your age or an underlying medical condition, you are at increased risk for severe disease, or if someone in your household has a weakened immune system, is at increased risk for severe disease, or is unvaccinated. If this applies to you or your household, you might choose to wear a mask regardless of the level of transmission in your area. You should continue to wear a mask where required by laws, rules, regulations, or local guidance. **Vaccinations are available at participating pharmacies. If you have questions call the UHS Member Service Department 312 423-4200 ext. 3285**



### Coming back process

UHS continues to follow CDC guidelines regarding patient care at our locations. Which means you need to have an appointment to come in to UHS. The UHS Call Center continues to evaluate for emergency and same day appointment. Please continue to CALL FIRST.

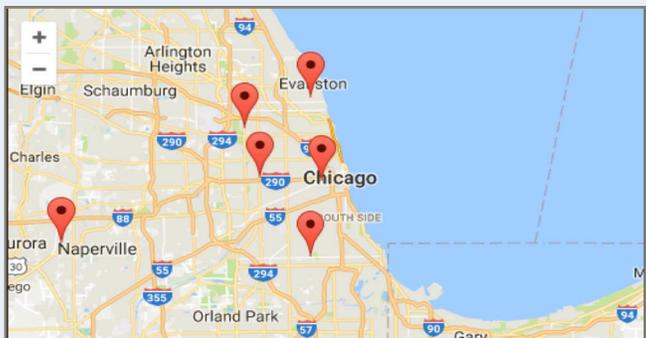
#### WHEN YOU MAKE AN APPOINTMENT YOU WILL BE ASKED FOR YOUR GROUP NUMBER

- **Group 25** - SEIU Local 1 & Participating Employers Health Trust (Formerly known as SEIU Local 25 Health Fund)
- **Group 001** - Local 1 SEIU (Service Employees International Union)
- **Group 045** - SEIU Healthcare Home care
- **Group 046** - SEIU Healthcare Child care
- **Group 047** - SEIU Healthcare Personal Assistants
- **Group 048** - SEIU (Service Employees International Union) Security Officer
- **Group 090** - UHS HMO Patient
- **Group 035** - UHS Medicare Patient



To protect yourself and others, all persons who enter UHS facilities must wear a mask at all times and follow CDC social distancing guidelines. UHS continues to screen prior to entrance at all of our locations.

## Union Health Service operates six facilities throughout Chicagoland providing primary and specialty care



### Locations include:

- 1634 W. Polk St. Chicago, IL. 60612
- 4701 N. Cumberland Ave. Norridge, IL. 60706
- 2800 W. 87th St. Chicago, IL. 60652
- 610 S. Maple St. Oak Park, IL. 60304
- 3535 E. New York St. Aurora, IL. 60504
- 1325 Howard St. Evanston, IL. 60202

For more information on UHS locations please refer to our website [www.unionhealth.org](http://www.unionhealth.org)



Union Health Service, Inc. is happy to announce our new physician at our Northwest location, Dr. Nadine Lamond, (obstetrician/gynecologist) will be doing deliveries at Advocate Lutheran General Hospital.

## CPAP Recall



You should have received a letter to your home from **Philips (URGENT: Medical Device Recall)**. In the letter, it explains the company found that the sound

abatement foam used in these devices can degenerate and release harmful particles that if inhaled can cause inflammation, irritation, headache, or even pose the risk of cancer. Philips Respironics has had several complaints involving the humidifier, tubing and mask. Included in the letter was a link for FDA information. In the beginning of the link it states, "Most often, CPAP manufacturers recommend regular cleaning of CPAP device accessories with mild soap and water." UHS has taken the liberty to have all our members with these devices registered for the recall. We will place a referral for you to receive the components and instructions at your home. If you have questions on how to assemble, you can also call Philip's Call Center 877-907-7508.



## UHS Chief Pharmacist

Union Health Service, Inc. is happy to announce our new Chief Pharmacist, **Mae F. Medenilla**, Pharm. D. She comes to UHS with pharmacy leadership in retail 20+ years and outpatient clinic in recent months, providing high quality customer service. UHS is proud to have her as a part of our team!

## Prescription Request Refills for UHS Patients

It's that time again, you only have a few tablets left of your daily medication, so you'll need to get more. But when you check the bottle, it says that you do not have any refills left. This means you cannot get a new supply until your refills are renewed.



That begs the questions: "*How do I get my prescription refilled?*" The very first thing you should do is call your participating pharmacy. "*Even if you have zero refills?*" The pharmacy is the bridge between you and your UHS provider that can make the process easier and more efficient for everyone. When you call your pharmacy, they send a message straight to UHS.

"*How do I know if I am eligible for a refill?*" UHS will look up the last time you came in for a physical. If you were seen within the last year, then you can typically be approved for a refill. If you have a scheduled physical, but many months away, not to worry. As long as UHS sees that your appointment is scheduled, they will refill your prescription.

Outside prescription request refills can now be sent electronically to your physician. Please ask your pharmacy to send it electronically to your physician.

## Your Insurance Card

### REMINDER!

Always carry your ID card with you whenever you come to UHS or to an outside provider or to the hospital or Emergency Room.

This will help ensure that your claims are paid properly. Your ID card contains important information that lets other health care providers know how to bill for services.



### WHAT IF I LOSE MY CARD?

If your card is lost or stolen, let us know right away. Call us at (312) 423-4200 x3285, UHS Member Service Department.

Starting September 10th, 2021 the UHS Aurora office will be closed on Fridays.