

SPRING INTO SUMMER

SCHOOL PHYSICALS

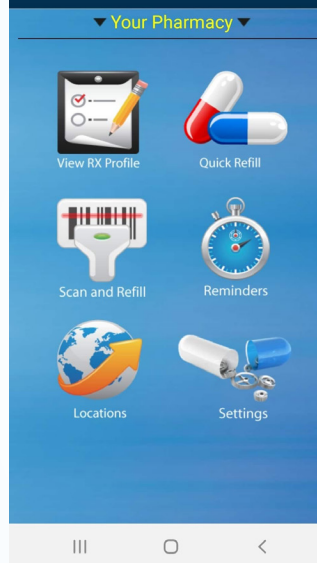
MAKE YOUR
APPOINTMENTS NOW!

UNION HEALTH SERVICE PATIENT SATISFACTION SURVEY 2023

We are very appreciative of the time you have taken to complete and return our recent electronic 2023 patient satisfaction survey. We are extremely grateful for your honest feedback and your thoughtful suggestions.

Please ensure UHS has a current email address on file for future communications.

MobileScripts



DOWNLOAD NOW:



DO YOU USE THE UHS PHARMACY AT POLK STREET UHS MOBILE APP?

ABOUT THIS APP:

- Get notifications when your prescriptions are ready to pick up or ready to be refilled.
- View your prescriptions and queue them up for refill.
- Quickly refill your prescriptions by entering the rx number or scanning the bottle.
- Set reminders so you can take your medicine on time.

TO CREATE AN ACCOUNT, YOU WILL NEED:

- Email address
- Create password
- Phone Number
- Existing prescription number
- Date of birth



It is important that your contact information is up-to-date. Union Health Service utilizes this information for appointment notification, scheduling, and sending other important information regarding your healthcare.



QUESTIONS ABOUT YOUR BENEFITS? The Union Health Service (UHS) website www.unionhealth.org includes information on your benefits, our locations, providers and services. Check out the section on Member Benefits <https://www.unionhealth.org/member-benefits/> This information is from your FUND.

UNION HEALTH SERVICE CONTRACTING CORE HOSPITALS:

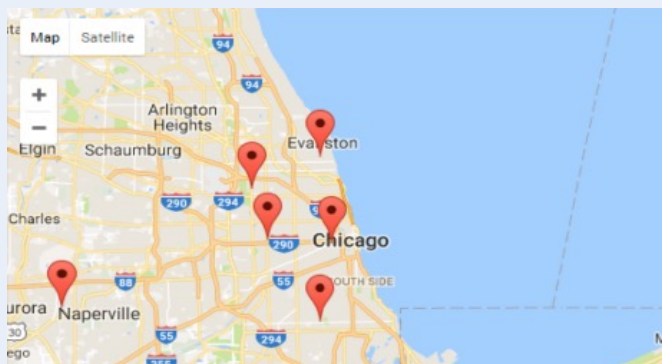
- Advocate Christ Medical Center
- Advocate Condell Medical Center
- Advocate Illinois Masonic Medical Center
- Advocate Lutheran General Hospital
- Advocate South Suburban Hospital
- Rush-Copley Medical Center
- Rush-Oak Park Hospital
- University of Illinois Hospital & Health Sciences System

If you contact UHS for emergency care you will most likely be directed to a core hospital. If you go to a non-core hospital you are required to provide and fax a copy of the Emergency Room Report to UHS Medical Management Department @ 312-423-4328.

**Core Hospitals are our contracting hospitals. If inpatient surgery is required, a UHS contracting physician will utilize a core hospital.*



Union Health Service operates six facilities throughout Chicagoland providing primary and specialty care



Locations include:

- 1634 W. Polk St. Chicago, IL. 60612
- 4701 N. Cumberland Ave. Norridge, IL. 60706
- 2800 W. 87th St. Chicago, IL. 60652
- 610 S. Maple St. Oak Park, IL. 60304
- 3535 E. New York St. Aurora, IL. 60504
- 1325 Howard St. Evanston, IL. 60202

For more information on UHS locations please refer to our website www.unionhealth.org.

DO YOU KNOW YOUR GROUP NUMBER?

THIS IS THE NUMBER UNION HEALTH SERVICE USES TO IDENTIFY YOUR FUND OR COVERAGE.

SEIU Local 1 & Participating Employers Health Trust (formerly known as SEIU Local 25 Health Fund)	GROUP 025
Local 1 SEIU (Service Employees International Union)	GROUP 001
SEIU Healthcare Child Care	GROUP 045
SEIU Healthcare Home Care	GROUP 046
SEIU Healthcare Personal Assistants	GROUP 047
SEIU (Service Employees International Union) Security Officer	GROUP 048
UHS Medicare Patient	GROUP 035



YOUR PHYSICIAN MAY ISSUE YOU A REFERRAL

- All referrals must undergo a review
- Processing time is five to seven days
- Questions – contact UHS Medical Management Referral 312-423-4300 ext. 3231



If you received a letter from the UHS Claims Department requesting information regarding coordination of benefits, workmen’s compensation, or third party information – Please respond to the request as soon as possible. This information is important when processing claims. Questions: 312 423-4200 ext. 3262